

March 2009

Further to my email concerning your query on Amazon's delivery policy to Gibraltar. I have received a response from the European Commission.

Commissioner Kuneva highlights the Services Directive which is to be implemented by Member States by the end of this year and includes an article which prohibits the "discrimination by service providers based on nationality or the place of residence..." which she suggests as relevant to your issue broadly speaking.

It seems to me however, that her reply does not directly address your complaint in the sense of suggesting some form of action or route for pursuing redress. Possibly because of the delay in full transposition and implementation of the Services Directive.

You might consider making a complaint to the Gibraltar Government, the UK Government or the Commission directly on your own behalf. Or you could try a petition to the European Parliament; <http://www.europarl.org.uk/publications/petitions/singlepage.htm>

Or if you are willing to be identified I could try using the press to attract attention and put some pressure on Amazon. Let me know.

Thank you for raising your concerns with me.

Giles Chichester MEP

